

Another happy customer



The Compleat way to success...





Waveney River Centre is saving time by processing invoices and easily tracking authorisations, anytime & anywhere.

Now the staff at Waveney River Centre  finance...



Find out more...



Who are Waveney River Centre?



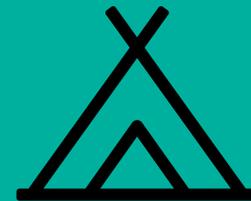
Company

Waveney River
Centre



Location

Norfolk,
England



Industry

Award-winning
holiday park and
marina



Set the scene

We wanted the ease of being able to see documentation at anytime from anywhere, having more than one business it doesn't really work with filing cabinets.

Sarah Walker

Finance Manager, Waveney River Centre

Waveney River Centre also felt that too long was being spent processing purchase invoices. They also needed to easily track authorisations.



Why did Waveney River Centre choose us?



To have visibility of documents across different locations

Being an SMB Waveney River Centre looked at various systems, but felt that Compleat looked like an easy system to use and was less money to run than other systems on the market, which seemed over complicated.



How did we help?

Easy

to access invoices
and purchase orders
anywhere & anytime

Less

processing time
spent chasing
invoices & PO's

Audit

time is quicker with
clear audit paths &
no lost paperwork

The Objectives



To remove all filing cabinets from the offices & stop losing paperwork



To make processing quicker, resulting in time saved & less man hours spent on wasted work



To automate both purchase ordering and invoice processing, resulting in time saved & less mistakes



To stop chasing people & give staff across the business reminder notifications

The Solution

Compleat developed a solution to modernise Waveney's AP process. Here's just a few of the benefits since going live:

- ✓ No more filing cabinets & no lost paperwork.
- ✓ Automated purchase ordering and invoice processing, resulting in less man hours spent on wasted work.
- ✓ No more chasing people across the business. They simply get reminders & therefore overall processing is quicker.
- ✓ The visibility of documentation anytime & anywhere. Especially helpful across Waveney River Centre's different locations.

The Benefits

Waveney River Centre benefited because they...



Automated
their accounts
payable process



Saved time
by removing
tedious tasks



Gained
better visibility across
their different locations



The Result

Waveney River Centre have removed ALL of their filing cabinets.

They have also been able to automate their purchase ordering and invoicing processing. This has saved time & allowed them to focus on more important tasks.



The Result

A few highlights that Waveney River Centre liked in particular:

- ✓ Waveney found the Compleat team helpful & friendly, with a swift support response time.
- ✓ The staff don't have to keep chasing people, they simply get reminders and therefore overall processing is quicker.
- ✓ Staff can access invoices and now orders whenever they want, processing times are cut & there is no more "lost" paperwork or time waiting for it to be returned authorized.



Don't take our word for it. Take theirs...

“ I have to say that we have found the team at Compleat to always be very helpful. Having been with them since 2017, we have been lucky enough to be with them through a lot of development. ”

Sarah Walker

Finance Manager, Waveney River Centre



And there's more...

Compleat's team continually take on new ideas, most of which we see implemented along the line. The support response time is always swift and appropriate.

Sarah Walker
Finance Manager,
Waveney River Centre

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