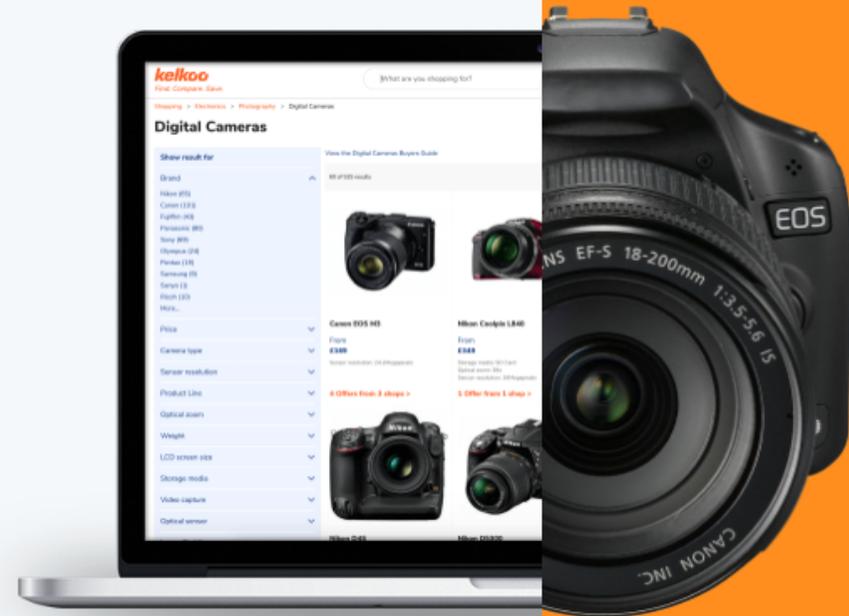


Another happy customer



The Compleat way to success...



Kelkoo Group saves time by streamlining their AP process, whilst also saving money by reporting, planning & forecasting.

Now the staff at Kelkoo Group  finance...



[Find out more...](#)



Who are Kelkoo Group?



Company

Kelkoo Group



Location

Kelkoo Group
operates
in 40 countries
worldwide



Industry

E-commerce
campaign
management



Set the scene

Being a company in the tech-space, driving internal efficiencies is critical to ensure we (finance) can react and adapt quickly - to support the overall company's goals and initiatives.

The previous process of manually handling invoices was disconnected, and it did not allow for synergy both within the accounts payable team as well as the wider Finance team.

Hilary Heah

Treasury Manager, Kelkoo Group



Why did Kelkoo Group choose us?



To streamline the accounts payable process and use the powerful reporting tools

Previously Kelkoo group manually handled invoices, therefore the process was disconnected & time consuming.

They chose Compleat to revolutionise this process by taking away the need for manual invoice processing, whilst also providing powerful reporting tools for the future of finance.



How did we help?

Ease

of implementation &
help setting up their
ledger system

Great

support throughout
the on-boarding
process

Simple

but sharp UX & UI,
which was a sticking
point for driving
internal change

The Objectives



Ensuring the company can react and adapt quickly to support company goals & initiatives



Easy invoice processing allowing for synergy between the AP team and wider finance team



To have the tools to generate better & more accurate in-month reporting, planning & forecasting



A process that will enable their teams to work remotely across 40 regions

The Solution

Compleat developed a solution to modernise Kelkoo group's AP process. Here's just a few of the benefits since going live:

- ✓ Better visibility, which assists with cash planning and forecasting
- ✓ With the pandemic, easier to coordinate the end-to-end AP process with team members in different regions, which in turn, also allowed for better coverage to ensure process continuity and efficiency
- ✓ Better understanding of type of costs and supplier management, also allowing for proactive conversation for payment planning, and avoiding adverse consequences (fees/penalties, suspension of services etc.)
- ✓ Quicker and more organized end-to-end process

The Benefits

Kelkoo Group benefited because they...



Automated
their accounts
payable process



Saved time
by removing
tedious tasks



Gained
better visibility on
reporting, planning
& forecasting



The Result

Kelkoo Group have completely changed the way they work by automating their AP process.

They have been able to significantly tighten short term cash forecast by simply using the in-month cash planning and forecasting tools.

They have improved their overall working capital with better control of payments and supplier management, assisting with quicker & less substantive audit testing.



The Result

A few highlights that Kelkoo Group liked in particular:

- ✓ Setting approval reminders & adjusting frequency. They feel this has been a good step up from their prior process.
- ✓ Setting criterion for different levels of approval via workflows. They loved being able to add amount thresholds to their approvals.



Don't take our word for it. Take theirs...

“ The Compleat team were very supportive right from the start, and continue to provide valuable insights, recommendations and advise both for core support as well as best practices. ”

Hilary Heah
Treasury Manager, Kelkoo Group



And there's more...

We had (and are continuing) to provide user feedback, suggestions and “wish lists” which Compleat has taken onboard, as we continue to utilize the platform more extensively, and further embed into our end-to-end “procure to pay” process.

Hilary Heah
Treasury Manager, Kelkoo Group

Could YOU be the next success story at COMPLEAT?



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success stories

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